

Lakeland Escapes - Booking Terms & Conditions

- The main condition** of acceptances of any booking is that **good care** is taken of any property and contents and it is left **truly clean and tidy** as we intend you to find it. **This care** is to include all utensils, crockery, equipment and linen. You should be aware that all damages and breakages are the guests responsibility and their cost shall be payable on demand.
A Good Housekeeping Deposit of £200 is payable. This deposit is intended and may be used to (a) offset the cost of redeeming any damages, breakages or losses sustained to the owner of the property or (b) any unbudgeted costs incurred for restoring the property to a suitable clean and tidy condition. (c) excessive use of utensils, as will be expected by the next party of guests. This deposit cheque will not normally be banked but shredded and disposed of following your stay unless funds are required, in which case you will be advised – the balance will then be forwarded to you.
- Holidays** are **from 4pm on day of arrival until 10am on day of departure.** Keys are collected and returned to local housekeeper unless otherwise arranged.
- A non refundable deposit** of one third rental is payable upon booking. **The balance is payable 8 weeks before the first day of the holiday.** Where a booking is **made less than 8 weeks before arrival the full rental is payable when a booking is made.**
- Following** receipt of booking form and deposit monies, you will be forwarded Confirmation of Booking. This constitutes a contract between you and the owner; you are then responsible for the balance of the rental. Any contract created for the purpose of any litigation shall be deemed to have been created in the UK.
- The property** is offered only on the understanding that no more than the **maximum number of people** as indicated on the details shall use it, except be prior written arrangement. We reserve the right to refuse or curtail any booking which may in our opinion by reason of number of occupancy or composition is unsuitable for the property concerned.
- If for any reason beyond our control** the property is not available, or has been unsuitable for let (e.g. by fire damage or some system fault) on the date booked and rent and charges paid will be refunded in full, but there shall be no claim against the Owners or their Agents.
- No liability** is accepted for loss, damage, sickness or injury whatsoever however caused which may be sustained during the holiday to the Tenant or any member of the party or any invited guest, to any car or its contents, or any possessions of the Tenant or any member of the party as defines above.
- Pets are usually permitted** with the prior consent of the owner **on the understanding that they are not allowed on the furniture or into the bedrooms, are not left alone in the property and no sign of the pet is evident in the property or garden upon departure** and they do not cause annoyance or nuisance to neighbours.
- Electricity/Gas/Oil** – are included in the rent. Fuel for fires / stoves is not generally provided.
- Linen/ Equipment / Food** – Linen is provided for all permanent beds in the property. Additional bedding is available by prior arrangement for sofa / extra beds. Properties have sufficient crockery, cutlery, dining and easy chairs, beds for the standard number of people indicated. All food, washing up liquid, dishwasher and washing machine powders should be brought with you.
- Parking** is as stated in property details. If you plan to bring more than the stated number of cars, or a boat, please discuss with us first.
- If there should be any cause for complaint** or accidental damage, this must be reported to us immediately. **It is too late after the holiday.** We will do everything reasonably in our power to ensure a speedy repair to property/furnishings or equipment which may be faulty or fail during your holiday, no guarantees are given or refunds made should any fault failure or breakdown occur and not be immediately rectifiable or recertified.
- Every effort is made** to ensure that descriptions, advertisements or representations and accurate and made in good faith, neither they nor any representations made by employees or any other person on our behalf shall create any liability on our behalf and no special condition, exception, modification, arrangement or liability can be made or accepted on behalf.
- Lost property** – we will retain any items for 28 days. Items will be returned to guests at a flat fee of £2.50 plus P+P. We do not accept responsibility for returning items and do not return any food or drink items.

Booking Form (Please complete in Block Capitals)

Name _____		
Address _____		
Post Code _____		
Tel- Day _____	Evening _____	Mobile _____
E-mail _____		
Property Name <u>The Undercroft</u>	No.Adults _____	Children _____ Pets _____
Date Required From <u>25st January 2008</u>	Until <u>27th January 2008</u>	

I would like to book the above mentioned property for the dates indicated and will be responsible for my party not exceeding _____ in number (see Condition 5). I undertake to leave the property in clean and tidy condition and agree that the Good Housekeeping Deposit may be used to offset the cost or remedying any damage and/or breakages or losses or restoring the property to a clean and tidy condition following my departure and if I fail to do so. I agree to the above booking conditions.

Please make payment to; **Lakeland Escapes Ltd,**
Yew Tree Farm, Brookhouse Green, Smallwood, Cheshire CW11 2XE

Signed _____ **Date** _____